Reviewer's report

Title: Working with public contributors to improve the patient experience at the Manchester Clinical Research Facility: An evaluation of the Experience Based Design approach.

Version: 0 Date: 18 Jan 2017

Reviewer: John Lancaster

Reviewer's report:

This article clearly presents the process and results of the study to evaluate patient experience at the Manchester Clinical Research Facility. The steps taken to ensure a collaborative team between staff and public contributors, including young persons, are noteworthy, resulting in a sense of ownership by all. It is also significant that, although Experience Based Design is a well established methodology, this appears to be the first example of the use of Patient and Public Involvement in co-designing an EBD project. The benefits and costs of this approach are well documented, and will form a good pattern for future similar projects.

Level of interest
Please indicate how interesting you found the manuscript:

An article of importance in its field

Quality of written English
Please indicate the quality of language in the manuscript:

Acceptable

Declaration of competing interests
Please complete a declaration of competing interests, considering the following questions:

1. Have you in the past five years received reimbursements, fees, funding, or salary from an organisation that may in any way gain or lose financially from the publication of this manuscript, either now or in the future?

2. Do you hold any stocks or shares in an organisation that may in any way gain or lose financially from the publication of this manuscript, either now or in the future?

3. Do you hold or are you currently applying for any patents relating to the content of the manuscript?

4. Have you received reimbursements, fees, funding, or salary from an organization that holds or has applied for patents relating to the content of the manuscript?

5. Do you have any other financial competing interests?
6. Do you have any non-financial competing interests in relation to this paper?

If you can answer no to all of the above, write 'I declare that I have no competing interests' below. If your reply is yes to any, please give details below.

I declare that I have no competing interests

I agree to the open peer review policy of the journal. I understand that my name will be included on my report to the authors and, if the manuscript is accepted for publication, my named report including any attachments I upload will be posted on the website along with the authors' responses. I agree for my report to be made available under an Open Access Creative Commons CC-BY license (http://creativecommons.org/licenses/by/4.0/). I understand that any comments which I do not wish to be included in my named report can be included as confidential comments to the editors, which will not be published.

I agree to the open peer review policy of the journal