Author’s response to reviews

Title: What hinders the uptake of computerized decision support systems in hospitals? A qualitative study and framework for implementation

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Version: 3 Date: 01 Sep 2017

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29th August 2017

Dear Editor,

Please find attached the revised version of the article entitled “What hinders the uptake of computerized decision support systems in hospitals? A qualitative study and framework for implementation.” Below you can find a point by point response to your most recent comments.
1) The authors have not used track changes to show the requested changes to the theoretical and conceptual literature about CDSS that I can see in the background section.

1) We are sorry for this inconvenience. You may find that our last submission (IMPS-D-17-00266R2) included a clean version of the paper, followed by a version with track changes – we apologise for any confusion this may have caused. For your ease of reference, we have uploaded the version with track changes again, which also includes the latest changes we made in replying to the comment below.

2) Also in reading this section again it's important in responding to the comments that they refer to the literature on the implementation of CDSS in areas such as emergency care because the operation of the systems have implications for how their study builds on existing research. See for example


2) Thank you for this useful suggestion. We have added these references and discussed them in the introduction and discussion (please refer to the document with track changes; new passages and references added in the third round of revision are marked in yellow).