Reviewer's report

Title: Characteristics of aggressive incidents in emergency primary health care described by the Staff Observation Aggression Scale – Revised Emergency (SOAS-RE)

Version: 1 Date: 02 Nov 2019

Reviewer: Tanvir Ahmed

Reviewer's report:

I thank the editor for providing me the opportunity to review this very important piece of work. I find the manuscript very well presented and relevant to present day challenges of service delivery. I do not have much comment accept for two:

A. The background need to include a specific section explaining how this paper can help improve service provision and contribute to improving health system performance. It should also include the gap and how this scale based assessment of the violence against healthcare provider can help filling the gap. This should provide the justification of the paper.

B. Also include a specific paragraph on the health system performance and how this paper is contributing in its improvement.

Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

Yes

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

Unable to assess

Are the conclusions drawn adequately supported by the data shown?
If not, please explain in your comments to the authors.

Yes

Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.

I am able to assess the statistics

Quality of written English
Please indicate the quality of language in the manuscript:

Needs some language corrections before being published
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