Reviewer’s report

Title: Development and testing of the KERNset: an instrument to assess the quality of telephone triage in out-of-hours primary care services

Version: 1 Date: 10 Aug 2017

Reviewer: Molly Jeffery

Reviewer's report:

My questions were adequately addressed. I do recommend rewording of the item "Asks the patient on the phone." It is still not clear to me what that means. Asks whether the triagist is speaking to the patient vs. some other person? Asks to speak to the patient? Asks the patient to check his/her vital signs?

Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

Yes

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

Yes

Are the conclusions drawn adequately supported by the data shown?
If not, please explain in your comments to the authors.

Yes

Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.

I am able to assess the statistics

Quality of written English
Please indicate the quality of language in the manuscript:

Acceptable

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