Author's response to reviews

Title: Development and feasibility of an automated call monitoring intervention for older wheelchair users: the MOvIT project

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Author's response to reviews: see over
Object: « Development and feasibility of an automated call monitoring intervention for older wheelchair users: the MOvIT project »

Dear Sir, Madam,

We would like to submit our paper entitled « Development and feasibility of an automated call monitoring intervention for older wheelchair users: the MOvIT project » to the BMC Health Services Research Journal. This manuscript is the first to describe the use of computerized calls to collect outcomes in middle-aged and older adults with severe mobility limitations. We believe that the audience of your journal will appreciate our innovative approach in designing and monitoring patient reported outcomes with computerized calls. We developed this project to diminish the burden on clinicians when collecting patient reported outcomes. This information technology is a creative alternative to systematically reach patients across the continuum of care, and it allows the inclusion of patients who do not have access to the Internet. Dr Auger, Dr Miller and Dr Jutai are experts in the field of patient reported outcomes related to assistive technology use by older adults. Dr Tamblyn is an international expert in health informatics and health services research. She leads a CIHR-funded team to investigate the use of e-health technologies to support integrated care for chronic disease, and co-leads a Canadian Foundation for Innovation Informatics Laboratory to create advanced technologies to monitor adverse events in populations and create new tools to improve the safety and effectiveness of health care.

We identified potential peer reviewers who have not recently published with any of the authors of the manuscript and are not members of the same research institution.

1- John Piette ([jpiette@umich.edu])- Department of Veterans Affairs, Center for Clinical Management Research; and Department of Internal Medicine, University of Michigan Medical School, Ann Arbor, MI.; published numerous papers on the use of IVRS to monitor older adults with chronic conditions.

2- Claude Vincent ([Claude.Vincent@rea.ulaval.ca]): Laval University, Canada; Expert in rehabilitation assistive technology evaluation and outcome measurement.

3- Ase Brandt ([AAB@hmi.dk]): Department of Research & Development, Danish Centre for Assistive Technology, Denmark; Expert in rehabilitation assistive technology evaluation and outcome measurement.
4- Michael Boninger (boninger@upmc.edu): University of Pittsburgh, US; medical director of Human Engineering Research Laboratories and holds secondary appointments in the Departments of Rehabilitation Sciences and Technology and Bioengineering

Following your correspondence on April 4, 2014, we reformatted the paper per BMCHSR standards:

- Ethics statement: A statement detailing what ethical approval has been obtained, including the name of the ethics committee and the reference number (Lines 96-99)
- Line numbering was added
- Tables were removed from the manuscript and downloaded separately

We do not have any potential competing interests to declare. Your prompt consideration of this manuscript would be greatly appreciated.

Yours truly,

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