Reviewer’s report

Title: Process of care in outpatient Integrative healthcare facilities: a systematic review of clinical trials.

Version: 2  Date: 2 February 2015

Reviewer: George Lewith

Reviewer’s report:

This article has been substantially improved from the first draft. I particularly like the thoughtful and wise strategy that is outlined in the discussion. The discussion is a little long but nevertheless it covers the multitude of points raised by both reviewers in a very constructive and coherent way. It lays a thoughtful and considered foundation for future outcome research in integrated healthcare and now clearly defines (with appropriate strengths and limitations) many of the issues involved.

One can always find fault with a paper, particularly in an area such as integrated healthcare which is "emergent". However, I think the authors have done an excellent and very thoughtful job in their response to reviewers.

I think it is a really important paper that lays a coherent methodological and indeed very practical foundation for future research in this increasingly important field.

Level of interest: An article of outstanding merit and interest in its field

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

I declare that I have no competing interests.