Reviewer’s report

Title: Community Satisfaction with the Urban Health Extension Service in South Ethiopia and Associated Factors

Version: 3 Date: 4 December 2014

Reviewer: Maryse Kok

Reviewer’s report:

Thanks a lot for adjusting the manuscript, I believe it has improved and certain issues have been clarified.

Discretionary revisions

- The authors did not answer my question 4, on the participation of the community in meetings. As this is the discussion section, the authors give a possible explanation for this on the side of the community (time available for attending meetings). I still think this is quite narrow, other literature shows that possible reasons could also be: irregularity of meetings, skills of HEWs to engage with community etc.

- I also still miss something in the discussion/conclusion on what the outcomes of this research will contribute to the UHEP. How will the outcomes of this research be used to further improve the programme? Can you give any direction on this? Or do we need further research on the actual utilization of the UHEP?

I think that addressing the above issues would further strengthen the paper.

Level of interest: An article whose findings are important to those with closely related research interests

Quality of written English: Needs some language corrections before being published

Statistical review: Yes, and I have assessed the statistics in my report.

Declaration of competing interests:

I declare that I have no competing interests