Reviewer’s report

Title: Community Satisfaction with the Urban Health Extension Service in South Ethiopia and Associated Factors

Version: 2 Date: 22 September 2014

Reviewer: Rukhsana Ahmed

Reviewer’s report:

Discretionary revisions
Measurement
Paragraph 2: sentence 3- “…included in the third part and rated on a 5 point scale: should be rated.

Socio-Demographic characteristics
Suggest to give figures greater than 10 in numbers rather than in words and elsewhere in the article

Minor essential revisions
Methods
Paragraph 1: first sentence “A community based cross-sectional study was conducted from February 1-30, 2014”
Date shout be corrected, February does not have 30 days.
Paragraph 1: third sentence: suggest to give the percentage of men and women in the total population
Sample size determination: suggest to give the number of men and women participants in each FGD
Females’ competency: reword as “Competency of females”
Show what proportion of 50.5% respondents that said females were competent were females and link to the table it refers to.

Major compulsory revisions
Discussion
Paragraph-2: the authors mention that the UHEP services mainly addressed maternal and child health issues. This appears to be the first time there is mention of maternal and child health issues and when the UHEP package is introduced there is no reference made to maternal health issues.
Suggest to elaborate on this point so the reader has a clearer understanding of how the authors’ interpreted this point in the discussion. At present it is not mentioned in the UHEP package
The authors have written a comprehensive discussion, but fail to address the limitations of the study.
Suggest to state the limitations while highlighting the strength of the study.

**Level of interest:** An article whose findings are important to those with closely related research interests

**Quality of written English:** Acceptable

**Statistical review:** No, the manuscript does not need to be seen by a statistician.

**Declaration of competing interests:**

I declare I have no competing interest