Author’s response to reviews

Title: Community Satisfaction with the Urban Health Extension Service in South Ethiopia and Associated Factors

Authors:

Ephrem Lejore Sibamo (ephrlej@gmail.com)
Tezera Moshago Berheto (moshagot1@gmail.com)

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Author’s response to reviews:

Dear Editorials of BMC Health Service Research

We would like to thank you for the acceptance of our manuscript for publication on your accredited journal and greatly appreciate for the comments, which helped us to improve the quality of the manuscript. Also; we gained great experiences from your efforts and appreciate your high level knowledge. Based on your requirements, we went through all points where emphasized your comments and consequently, we made corrections on this version. Once we thank you the consideration and all goodness to this publication.

Point by point responses to your comments and requirements were given as follows:

Q1: The limitations section as it currently stands is not sufficient and needs proper consideration. Please consider fully the methodological limitations of the study which surely must exceed the failure to capture seasonal variation.

Thank you for your constructive comments. As per the comment, we have revised the limitation part, last paragraph of the discussion and added more points, indicated in the document (page 12).

Q2: The grammar in the sentence explaining the model family needs revising and an additional discretionary revision here would be to explain briefly how households are judged to be implementing the UHEP.

Thank you the comments. As per your enquiry; the grammar in the sentence explaining the model family on (page 5) has been revised and additional explanation added.

Q3: The explanation of the lottery method is not very clear and needs to be stated more clearly (in one sentence as it is currently).

Based on the comments provided, we made a revision on the explanation of the lottery method, indicated on (page 5)

Kind regards

Tezera Moshago Berheto, Corresponding author