Author’s response to reviews

Title: Community Satisfaction with the Urban Health Extension Service in South Ethiopia and Associated Factors

Authors:

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Author’s response to reviews:

Dear Editorials of BMC Health Service

We would like to thank you for the acceptance of our manuscript for publication on your accredited journal and greatly appreciate for the comments, which helped us to improve the quality of the manuscript. We also acquired great experiences from your efforts and appreciate your high level knowledge. Based on your requirements, we went through all points where emphasized your comments and consequently, we included all what you enquired. Once we thank you the consideration and all goodness to this publication.

Point by point responses to your comments and requirements were given as follows:

Referee 1:
Q1: Thank you for your comment and suggestions, as per your enquire we made a correction and incorporated additional elaborations based on your suggestion
Thank you for the exhaustive comments and suggestions

Referee 2
Q1: We appreciate your suggestions regards to the reference formatting.
As per your suggestions we made revision on references

Referee 3
Q1: We would like to thank you for detailed comment made in previous version and being satisfied with our revised version

Referee 4
Major Compulsory revisions
Q1: Thank you for your constructive comments. As per the comment, we revised the qualitative method part. We explained what meant by model families in the paper

Q2: The eligibility criterion for qualitative part was purposive. Respondents who were assumed to have rich information about the program were selected.
Q3: Thank you for the comments, as per your comment limitation of the study incorporated in the document.

Q4: thank you for the suggestions, as per your suggestion we made revision in the paper.

Minor essential revisions
Q4: we accepted your suggestion, thank you.

Q5: We thank you and we made revision as per your suggestion.

Q6: lottery method is a type of simple random sampling method when the list is definitely small.

Q7: Thank you for your comment as you mentioned the sample size was distributed proportionate to all towns proportionate the total number of households in each town.

Q8: Thank you for your suggestions and we made corrections accordingly.

Kind regards
Tezera Moshago Berheto, Corresponding author