Author's response to reviews

Title: Multiple Sclerosis Outpatient Future Groups: Improving the quality of participant interactions within focus groups through design.

Authors:

Alison Thomson (a.thomson@qmul.ac.uk)
Carol Rivas (c.a.rivas@soton.ac.uk)
Gavin Giovannoni (g.giovannoni@qmul.ac.uk)

Version: 3 Date: 5 August 2014

Author's response to reviews: see over
To the Editors,

Please find enclosed the manuscript “Multiple Sclerosis Outpatient Future Groups: Design tools to improve the quality of participant interactions within focus groups” to be considered for exclusive consideration in the special thematic series on “The Many Meanings of ‘Quality’ in Healthcare: Interdisciplinary Perspectives” in BioMed Central’s Health Services Research Journal. We are submitting this manuscript as a Research Article as we believe the paper demonstrates and reports on an innovative study that looks at improving the patient experience for people with multiple sclerosis.

As such this paper should be of interest to a broad readership including those interested in the development of novel approaches to participatory methods of service improvement and collaboration and communication in delivering quality in healthcare.

As of the 5th August, the manuscript includes line and page numbers.

Please address all correspondence to me concerning this manuscript at Queen Mary, University of London at the postal address above and feel free to correspond with me by email: a.thomson@qmul.ac.uk

Sincerely,

Alison Thomson
Research Service Designer