Author's response to reviews

Title: Using diffusion of innovation theory to understand the factors impacting patient acceptance and use of consumer e-health innovations: a case study in a primary care clinic

Authors:

    Xiaojun Zhang (xjz787@uowmail.edu.au)
    Ping Yu (Ping@uow.edu.au)
    Jun Yan (jyan@uow.edu.au)
    Ir Ton A. M. Spil (a.a.m.spil@utwente.nl)

Version: 8
Date: 22 January 2015

Author's response to reviews: see over
Title: Using diffusion of innovation theory to understand the factors impacting patient acceptance and use of consumer e-health innovations: A case study in a primary care clinic

This paper investigates facilitators and barriers for patient acceptance and ongoing usage of consumer e-health services. Using Rogers’ Innovation Diffusion Theory as the theoretical lens, this study examines the patients’ perception towards a consumer e-health innovation – an e-appointment scheduling service – in a primary care clinic in Australia. Data was collected from in-depth, semi-structured interviews and computer log records. The findings of the study provide support for healthcare organizations to consider the general public’s preference before implementing a specific consumer e-health solution. This is vital for the success of consumer e-health innovations.
Editorial Requests and Response.

Copyedit

The style of written English of the paper has been edited by a professional language editing consultant and revised accordingly by the first author.

Name of the ethics board

On page 13, line 311. The name of the ethics board was included in the manuscript: ‘The survey was approved by the University of Wollongong/South Eastern Sydney & Illawarra area Health Service Human Research Ethics Committee’