Reviewer's report

Title: Patients' satisfaction with dental care: a qualitative study to develop a satisfaction instrument

Version: 0 Date: 21 Jun 2017

Reviewer: Leonardo Marchini

Reviewer's report:

The manuscript entitled "Patients' Satisfaction on Dental Care: A Qualitative Study to Develop Satisfaction Instrument" is a well planned and well executed qualitative research about patient satisfaction in a dental hospital in Hong Kong. The topic is of significant importance, and the manuscript brings new data that might be useful for future research.

However, as stated in the manuscript, Cantonese was the primary language used by the study participants, and possibly by the authors. Consequently, the entire manuscript needs proofreading by a native English speaker to improve readability. Of even greater importance, transcriptions of participants' statements should be back translated to Cantonese to check for accuracy of the translation, necessary corrections made to the English version, then back translated to Cantonese one more time for final accuracy checking. This process should be described in the Material and Methods section of the manuscript.

As being myself a non-native English speaker, I can testify the importance of the abovementioned suggestion, and I hope the authors can make this change, which I strongly believe will further improve this already very interesting manuscript.

Thank you for the opportunity of reviewing your work!
Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

Yes

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

Yes

Are the conclusions drawn adequately supported by the data shown?
If not, please explain in your comments to the authors.

Yes

Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.

Not relevant to this manuscript

Quality of written English
Please indicate the quality of language in the manuscript:

Needs some language corrections before being published

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