Author’s response to reviews

Title: Patients' satisfaction with dental care: a qualitative study to develop a satisfaction instrument

Authors:

Yuning LUO (708995180@qq.com)

PEI LIU (peiliu@hku.hk)

May Chun Mei WONG (mcmwong@hku.hk)

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Author’s response to reviews:

Dear Editor,

Sincerest thanks for your help in reviewing our manuscript "Patients' Satisfaction on Dental Care: A Qualitative Study to Develop Satisfaction Instrument" (OHEA-D-17-00134).

In responding to the reviewers’ extensive and insightful comments. We have added additional explanations to the patient recruitment procedure and justified data analysis on video recording. We have amended the procedure of English-Cantonese back translation of all the cited segments. Our authors have compared and discussed on original and back-translated versions and have made revisions to maintain accuracy. We have also amended the sections of how to derive the items and hope this comply with the reviewer’s remarks. In addition, in order to improve readability regarding the comparison between DSQ and the newly derived items, table 2 and discussion has been revised.

The point-to-point responses to the reviewers’ comments are attached and highlighted in the text in the revised manuscript.

As you suggested, after we revised the manuscript according to reviewers’ comments, we have asked a native English-speaking doctor to help revising the English in this manuscript to improve the readability.
We hope this will make the revised manuscript to be acceptable for publication.

Yours sincerely,

Authors