Reviewer’s report

Title: Satisfaction of family members with inpatient psychiatric care and its correlates: a national survey in China

Version: 1 Date: 30 Sep 2019

Reviewer: Marta Rondon

Reviewer's report:

Looking at family satisfaction with psychiatric inpatient care is revolutionary in that it recognizes that acceptability is a requisite of health care. It would be even more revolutionary to look at inpatient satisfaction with their own care. maybe too far out!

The result is too optimistic, but it is correctly obtained: following the methods described, so, I think that we must accept it with two caveats: low expectations, which has to do with the instrument itself and also with the culturally relevant expectations of the relatives. The new era of humanistic treatment, with multimodal approaches and psychopharmacologic interventions is rather young and the media, most non psychiatric health providers and the public at large still hold the view that mental illness condemns a person to being a non human like outcast, unable to experience any improvement.

The other caveat is that maybe what the family wants and expects is respite, obtained via hospitalization, regardless of conditions.

I find that the conclusion is well founded on the results. And I look forward to seeing this paper in print

Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

Yes

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

Yes

Are the conclusions drawn adequately supported by the data shown?
If not, please explain in your comments to the authors.

Yes
Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.

I recommend additional statistical review

Quality of written English
Please indicate the quality of language in the manuscript:

Acceptable

Declaration of competing interests
Please complete a declaration of competing interests, considering the following questions:

1. Have you in the past five years received reimbursements, fees, funding, or salary from an organisation that may in any way gain or lose financially from the publication of this manuscript, either now or in the future?

2. Do you hold any stocks or shares in an organisation that may in any way gain or lose financially from the publication of this manuscript, either now or in the future?

3. Do you hold or are you currently applying for any patents relating to the content of the manuscript?

4. Have you received reimbursements, fees, funding, or salary from an organization that holds or has applied for patents relating to the content of the manuscript?

5. Do you have any other financial competing interests?

6. Do you have any non-financial competing interests in relation to this paper?

If you can answer no to all of the above, write 'I declare that I have no competing interests' below. If your reply is yes to any, please give details below.

I declare that I have no competing interests

I agree to the open peer review policy of the journal. I understand that my name will be included on my report to the authors and, if the manuscript is accepted for publication, my named report including any attachments I upload will be posted on the website along with the authors' responses. I agree for my report to be made available under an Open Access Creative Commons CC-BY license (http://creativecommons.org/licenses/by/4.0/). I understand that any comments which I do not wish to be included in my named report can be included as confidential comments to the editors, which will not be published.

I agree to the open peer review policy of the journal