Reviewer’s report

Title: Development and validation of measurement tools for user experience evaluation surveys in the public primary health care facilities in Greece: a mixed methods study

Version: 1 Date: 13 Feb 2019

Reviewer: Reviewer 2

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REVISION ASSESSMENT FROM THE ACADEMIC PEER REVIEWER:

Has the author addressed your concerns sufficiently for you to now recommend the work as a technically sound contribution? Yes

Reviewer comments: The authors have provided references for the unreferenced statement in the Background section as suggested. Also, they have clearly written the study objective as requested. The Methods sections have been revised to accommodate my concerns with the questionnaire especially with reference to the standardised questionnaire used for the WHO Multi-country Survey Study on Health and Health System's Responsiveness (MCSS) and for attaching a version their questionnaire for review. The Results section has been better improved and the Discussion section with relevant citations. Overall, I believe the authors have satisfactorily addressed the issues raised in my previous review.

Thanks

Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

Yes

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

Yes

Are the conclusions drawn adequately supported by the data shown?
If not, please explain in your comments to the authors.

Yes

Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.
Not relevant to this manuscript

**Quality of written English**
Please indicate the quality of language in the manuscript:

Acceptable

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