Reviewer’s report

Title: Cross-sectional study in an out-of-hours primary care centre in northwestern Germany - patient characteristics and the urgency of their treatment

Version: 1 Date: 09 Sep 2018

Reviewer: Hogne Sandvik

Reviewer's report:

The paper has improved after this revision. I have only a few comments:

The authors have not really explained why they have chosen to omit confidence intervals (CI). The figures are OK without CI (for the sake of readability), but means and proportions in table 1 should be given with CI to illustrate the precision of the point estimates.

Page 9, lines 212-214:
The first part of this discussion is a bit confusing, as it seems that you referring to help seeking in general, not only what is considered inappropriate use. Reference 26 relates to frequent attenders and is misplaced here.

Page 9, line 224:
«54.9% versus against 32.8%»

Minor errors in References:
2. Decinding (correct: Deciding)
6. hospitals[]. 2015 (hospitals[]. 2015)
29. Huibers, Linda A M J (Huibers LAMJ)
37. Tidsskr Nor Legeforen (Tidsskr Nor Laegeforen)

Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

Yes

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

No
Are the conclusions drawn adequately supported by the data shown?  
If not, please explain in your comments to the authors.

Yes

Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?  
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.

I am able to assess the statistics

Quality of written English  
Please indicate the quality of language in the manuscript:

Acceptable

Declaration of competing interests  
Please complete a declaration of competing interests, considering the following questions:

1. Have you in the past five years received reimbursements, fees, funding, or salary from an organisation that may in any way gain or lose financially from the publication of this manuscript, either now or in the future?

2. Do you hold any stocks or shares in an organisation that may in any way gain or lose financially from the publication of this manuscript, either now or in the future?

3. Do you hold or are you currently applying for any patents relating to the content of the manuscript?

4. Have you received reimbursements, fees, funding, or salary from an organization that holds or has applied for patents relating to the content of the manuscript?

5. Do you have any other financial competing interests?

6. Do you have any non-financial competing interests in relation to this paper?

If you can answer no to all of the above, write 'I declare that I have no competing interests' below. If your reply is yes to any, please give details below.

I declare that I have no competing interests
I agree to the open peer review policy of the journal. I understand that my name will be included on my report to the authors and, if the manuscript is accepted for publication, my named report including any attachments I upload will be posted on the website along with the authors' responses. I agree for my report to be made available under an Open Access Creative Commons CC-BY license (http://creativecommons.org/licenses/by/4.0/). I understand that any comments which I do not wish to be included in my named report can be included as confidential comments to the editors, which will not be published.

I agree to the open peer review policy of the journal