Reviewer's report

Title: Actions and processes that patients, family members, and physicians associate with patient and family-centered care

Version: 1 Date: 18 Dec 2018

Reviewer: Penelope Abbott

Reviewer's report:

Thank you for the revisions, I find the manuscript clearer and improved.

My only request is removal of the use of the word 'touch' in line 265 of the manuscript. Unless you have other evidence from your data and want to expand on this as a feature of your research findings, the participant data as quoted here relates to physical examination being important to patient centred care. You have not provided evidence the physician was recommending 'touch' as a way to be patient centred, you have provided evidence that he clarified his meaning to be otherwise. Touching of patients outside of a delineated physical examination has risk of being misinterpreted and could be out of step with trauma informed care and culturally appropriate care. Consequently, I find your inclusion of touch in a list of patient centred non-verbal dr-pt communication to be of concern, but potentially actually an interesting finding to consider and critique if you do have evidence that physicians and patients you interviewed considered this to be a good non-verbal communication practice within consultations. Physical examination is a different matter.

Thank you for the opportunity to review this interesting manuscript.

Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

Yes

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

Yes

Are the conclusions drawn adequately supported by the data shown?
If not, please explain in your comments to the authors.

Yes
Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.

Not relevant to this manuscript

**Quality of written English**
Please indicate the quality of language in the manuscript:

Acceptable

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