Reviewer’s report

Title: Telephone counselling by nurses in Norwegian primary care out-of-hours services: A cross-sectional study

Version: 2 Date: 21 Apr 2017

Reviewer: Jacqui Young

Reviewer's report:

Thank you for the opportunity to review this manuscript. You describe a very interesting study in which the findings could be utilised to enhance practices in similar health services where nurse telephone counselling is utilised.

The changes made to the manuscript have assisted with clarity of the OOH services therefore enhancing the readers understanding of the service and methods used to collect & analyse the data. Table 6 enhances the findings. Some minor grammatical suggestions made & table labels seem to have changed ie. table 1 x 2. Please see the attached file.

Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

Yes

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

Yes

Are the conclusions drawn adequately supported by the data shown?
If not, please explain in your comments to the authors.

Yes

Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.

I am able to assess the statistics

Quality of written English
Please indicate the quality of language in the manuscript:

Acceptable
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