Reviewer’s report

Title: Telephone counselling by nurses in Norwegian primary care out-of-hours services: A cross-sectional study

Version: 0 Date: 20 Nov 2016

Reviewer: Donata Kurpas

Reviewer's report:

This is very important study to be undertaken. Below a few remarks to help Authors improve clearness of the manuscript.

ABSTRACT

Please underline detailed conclusions from your results and do not repeat results: e.g. "The findings can guide the content of training programs for work in the LEMCs." - which content?; "a resource for public health information campaigns regarding self-care in common (etc)" - please be more exact;

BACKGROUND

This section should be devoted to results from other studies, not only conducted in Scandinavian countries; could you please underline results and differences of results from Europe, U.S., Australia, etc.?

Within the purpose of your study - please point why results of your study could be important for the international audience.

METHODS

Line 122 - more explanation needed

Line 136 - please include study size

Line 141 - what about ICD-10/11? Still most of countries (including U.S.) are including only ICD-10 as the main "tool"

Line 170 - what about any more advanced relations between variables? The analyses are quite simple... too simple if you would consider possibilities of study size
RESULTS

Please include ICD-10/11 and more advanced statistical analyses

DISCUSSION

Should be revised according to changes within the Background and Results sections.

Please include and list limitations of your study.

CONCLUSIONS

There is a repetition of results. More detailed information is needed.

Good luck with your revision!

Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

No

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

No

Are the conclusions drawn adequately supported by the data shown?
If not, please explain in your comments to the authors.

No

Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.

I am able to assess the statistics

Quality of written English
Please indicate the quality of language in the manuscript:

Needs some language corrections before being published
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