Reviewer’s report

Title: Emergency medical dispatch services across Pan-Asian countries: A web-based survey

Version: 0 Date: 21 Nov 2019

Reviewer: Jeff Clawson

Reviewer's report:

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This is a well written and simple piece of research work. Although it's not research based on an experimental study, it contains useful information about the DS in the agencies within PAROS that dispatch agencies across the globe can learn from—to enable setting up of optimal OHCA recognition and management systems and protocols. Here are some minor/descriptive suggestions:

1. Is the abbreviations appendix BMC's style? It makes the paper read like a chapter book.

2. DISCUSSIONS: 1st para, line #20 - instead of the words "...medical background...", consider using "...public safety..."

3. Authors didn't discuss implications of some of the results e.g., DS configurations (vertical vs horizontal), Urbanization, script source, dispatch system, highest level of response, etc...is there any lesson readers can deduce from these?

Are the methods appropriate and well described?
If not, please specify what is required in your comments to the authors.

Yes

Does the work include the necessary controls?
If not, please specify which controls are required in your comments to the authors.

Yes
Are the conclusions drawn adequately supported by the data shown?
If not, please explain in your comments to the authors.

Yes

Are you able to assess any statistics in the manuscript or would you recommend an additional statistical review?
If an additional statistical review is recommended, please specify what aspects require further assessment in your comments to the editors.

I am able to assess the statistics

**Quality of written English**
Please indicate the quality of language in the manuscript:

Acceptable

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