Author’s response to reviews

Title: Assessment of Client Satisfaction on Emergency Department Services in Hawassa University Referral Hospital, Hawassa, Southern Ethiopia.

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Version: 4 Date: 10 Jun 2017

Author’s response to reviews:

To: BMC Emergency Medicine editorial office

We would like to express our thanks to BMC Emergency Medicine editorial office to guide us to this final version of our manuscript prior to submission. Therefore, we hope Journal of BMC Emergency Medicine will consider our manuscript for publication.

With regards!

1. Mesfin Worku
2. Eskindir Loha

Reviewer report

Editor Comments:

1. Please provide a separate “Funding” section in the Declarations, and remove the funding information from the “Acknowledgment” section.

we accepted the comment and stated as the following incorporated in the Declarations,

Funding

We would like to appreciate Hawassa University for its financial grant to run this study.
2. We note you state that consent was obtained from each client. Could you please clarify whether that was written or verbal consent. Please ensure to provide details of consent in the ‘Ethics approval and consent to participate’ statement in the declarations section.

Ethics approval and consent to participate

Before any attempt to collect data, approval to conduct the study was obtained from Institutional Review Board (IRB) College of Medicine and Health Science, Hawassa University. Each client was notified about the purpose of the study, the right to refuse to participate in the study, and anonymity and confidentiality of the information gathered. They were assured that they will not be penalized for not participating if they wished not to participate, and that their responses to the questions would have no effect on their care. Finally, Written Consent was obtained from each voluntary client.

3. Please clarify whether the questionnaire used in your study was developed for this study or has previously been published elsewhere. If the questionnaire has been published elsewhere please provide a reference to it in your manuscript, if the questionnaire was developed for this study please upload an English language version as a supplementary file.

it was prepared by ourselves and attached as supplementary document