Author’s response to reviews

Title: Title: Assessment of Client Satisfaction on Emergency Department Services in Hawassa University Referral Hospital, Hawassa, Southern Ethiopia.

Authors:

Mesfin Worku (mesfinwh@gmail.com)

Eskindir Loha (eskindir_loha@yahoo.com)

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Reviewer report

Editor Comments:

1. "Ethical Consideration" should be "Ethics approval and consent to participate", please also clarify the fact that whether written consent has been obtained from each patient to participate this study.

we accepted the comment and stated as the following incorporated in methodology part

Ethics approval and consent to participate

Before any attempt to collect data, approval to conduct the study was obtained from Institutional Review Board (IRB) College of Medicine and Health Science, Hawassa University. Each client was notified about the purpose of the study, the right to refuse to participate in the study, and anonymity and confidentiality of the information gathered. They were assured that they will not be penalized for not participating if they wished not to participate, and that their responses to the questions would have no effect on their care. Finally, Consent was obtained from each client.

2. Please provide us the final clean version without track changes.

we have attached final clean version

Reviewer reports:

Yvonne C.M Jonk (Reviewer 1): The authors have satisfactorily responded to reviewer comments - thank you!
Thank you too for valuable and unwavering comment until this final draft Dear Yvonne C.M Jonk

Please double ck that some of the words that are capitalized do not need to be. A final review of the English language is also warranted.

we did accordingly