Author's response to reviews

Title: Use of e-mail in a family practice setting: opportunities and challenges in patient- and physician-initiated communication

Authors:

Ayaz Virji (ayaz@6stepweightloss.com)
Kimberly S H Yarnall (yarna001@mc.duke.edu)
Katrina M Krause (kraus013@mc.duke.edu)
Kathryn I Pollak (polla007@mc.duke.edu)
Margaret A Scannell (ScannellM@aol.com)
Margaret Gradison (gradi001@mc.duke.edu)
Truls Ostbye (ostby001@mc.duke.edu)

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We have made the requested formatting changes. Please let us know if there is anything else we can provide.