Reviewer’s report

Title: Developing a tool to measure satisfaction among health professionals in Africa

Version: 2 Date: 21 February 2013

Reviewer: Sakari Bertel Alfred Suominen

Reviewer’s report:

The authors have responded satisfactorily to most of my comments but I have still one major and from my perspective compulsory comment. It is related to the participants originating in the QUARITÉ project. It is said that the participants (N=962) were working in 46 hospitals. Did they comprise the total staff or were they recruited from a greater population consisting of all employees and in that case what was the size of the total population and can the recruitment process from any perspective be considered having been selective? The importance of this question is increased by the very high participation rate which is so high (97.4%) that it is hard to believe that it can be reached in real life. On the other hand I am aware of the fact that the representativeness of the data is not in main focus in the developmental work of a survey scale but nevertheless, these basic facts should according to my opinion be clarified before potential publishing.

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

No competing interests.