Reviewer’s report

Title: Survey of patient satisfaction with the Breastfeeding Education and Support Services of The Royal Women’s Hospital, Melbourne

Version: 1 Date: 3 January 2008

Reviewer: Susan Burt

Reviewer’s report:

Discretionary revisions

1. This is a well written and appropriately referenced paper
2. There is an unquestionable need for service providers to assess satisfaction with their services and this report meets this need very adequately.
3. However it is likely that, in its present form, the paper will be of only local interest. As Biomed has a policy of publishing scientifically sound papers irrespective of their level of interest this is not a particular problem. The authors might wish to consider including a more detailed description of their breastfeeding support services and how they operate as this would be of value to those readers of the paper considering the setting up of similar services. Alternatively, for those readers interested in performing satisfaction surveys a more detailed discussion of alternative models and the rationale behind the selection of this particular model would be of value.

What next?: Accept after discretionary revisions

Level of interest: An article of limited interest

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

'I declare that I have no competing interests'