Author's response to reviews

Title: Hospital outpatient perceptions of the physical environment of waiting areas: The role of patient characteristics on atmospherics in one academic medical center

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Author's response to reviews: see over
Dear Editor:

This revised manuscript has been revised as requested from the reviewer’s comments and your board. All revisions have been shown point-by-point responses to the reviewer’s comments in the following. And this revised manuscript has been edited by English professional for language corrections already as the attached document identification.

Thank you for your help!

Sincerely,

Blossom Yen-Ju Lin
Reviewer: Andrew M Garratt

1. Given that the instrument is composed of four scales I suggest that the Crohbach's alpha that relates to all 15 items be removed.

   A: The Crohbach's alpha that relates to all 15 items has been removed. (p. 8)

2. There is no need to mention the use of PCA twice. I recommend removing it from the top of page 8 (2nd paragraph).

   A: The words for the use of PCA has been removed from the top of page 8 (2nd paragraph) (p. 8)

3. The authors used PCA and hence should refer to this throughout and not "factor analysis" nor "factors". Use PCA and components instead.

   A: All the wordings of factor analysis have been replaced with PCA and components in the abstract (p. 2), in the first paragraph of texts (p. 9), and in the Result section (p. 10, second paragraph).

4. As I stated in my previous comments the results of PCA should be reported in the Results and not in the Methods.

   A: The original description of PCA in the Methods has been removed (p. 8) and the PCA has been reported in the Results (p. 10)

5. The information in the lower part of table 1 is not necessary and should be removed. From Range down to Kurtosis.

   A: The information in the lower part of table 1 from Range down to Kurtosis has been removed. (p.22)