Reviewer's report

Title: Development and preliminary validation of a Greek-language outpatient satisfaction questionnaire with principal components and multi-trait analyses.

Version: 2 Date: 10 March 2006

Reviewer: Jose Labarere

Reviewer's report:

General
The authors have addressed my main concerns about the original manuscript by describing the rationale of their study, shortening the results section, simplifying the tables, and acknowledging the potential limitations of their study.
I suggest some minor revisions (not critical for final acceptance).

Major Compulsory Revisions (that the author must respond to before a decision on publication can be reached)

Minor Essential Revisions (such as missing labels on figures, or the wrong use of a term, which the author can be trusted to correct)

1. Results, page 17, paragraph 1, delete the following sentence: "In any case,...reported in the literature [46]". This sentence should be part of the discussion if needed.

2. Table 3: Interrater intraclass correlation coefficient is missing for lab appointment time scale (Typo ?)

Discretionary Revisions (which the author can choose to ignore)

1. Methods, page 11, paragraph 4: the following section, should be clarified if possible "Interrater reliability was examined by...of different interviewers [39]"

2. Table 5 is hard to understand. Present this table in landscape format to preserve the scale labels rather than using footnotes.

What next?: Accept after minor essential revisions

Level of interest: An article whose findings are important to those with closely related research interests

Quality of written English: Needs some language corrections before being published

Statistical review: No

Declaration of competing interests:
I declare that I have no competing interests