Reviewer's report

Title: Predictors of patient satisfaction with hospital health care

Version: 1 Date: 18 July 2006

Reviewer: Pierre Durieux

Reviewer's report:

General
The article is clearly written and addresses an important subject which is in the scope of the journal. The results of this paper may interest researchers involved in similar topics. The methodology is clearly presented. The problem is that the external validity of the results may be questioned.
It is difficult to read this paper without having access to the questionnaire itself. We understand that the questionnaire is written in Spanish. Could it be possible to have an English translation of this document associated with the original version?

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Major Compulsory Revisions (that the author must respond to before a decision on publication can be reached)

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Minor Essential Revisions (such as missing labels on figures, or the wrong use of a term, which the author can be trusted to correct)
there are some misprints which should be corrected:
Line 1 : ...questionaires in has...
Line 8 : ,
Line 23 : old ?
page 14 : remainder ?

Discussion: the authors showed that patients who responded to a second or third reminder expressed low satisfaction. This result is inconsistent with the results of Gasquet et al (ref 7). Could you discuss that point?

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Discretionary Revisions (which the author can choose to ignore)

What next?: Accept after minor essential revisions

Level of interest: An article whose findings are important to those with closely related research interests

Quality of written English: Needs some language corrections before being published

Statistical review: Yes

Declaration of competing interests:
'I declare that I have no competing interests'