Reviewer’s report

Title: Effects of patient- and system-level health literacy on patient-reported outcomes: a representative statewide survey

Version: 2 Date: 3 September 2014

Reviewer: Susan Koch-Weser

Reviewer’s report:

I have no revisions to suggest. This is a well written paper that clearly identifies related studies and adds to our understanding of health literacy in terms of aspects of health care organizations. The major limitation (which is really a limitation in a lot of studies using cross sectional data) is that it is possible that patients who want to learn more from their doctors have already sought out practices that treat them respectfully and that is why there is a relationship between self-reported learning and good front desk experience. However this limitation is noted in the discussion.

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: Yes, but I do not feel adequately qualified to assess the statistics.

Declaration of competing interests:

I declare that i have no competing interests