Reviewer's report

Title: Quality of physical therapy from a patient's perspective; factor analysis on web-based survey data revealed three dimensions in patient experiences with physical therapy

Version: 4 Date: 8 April 2014

Reviewer: Veronika Schoeb

Reviewer's report:

The authors addressed all my concerns regarding the manuscript. The study addresses the quality of physical therapy from a patient's perspective. The introduction now includes a presentation of key concepts, such as patient satisfaction, patient empowerment, patient centeredness, and patient experiences. In the future, a conceptualisation of the different terminology is urgently needed, but is not the topic of the current studies. The authors present clearly on which basis they chose the term “patient expectations”. The aim of the study and the methods are now clearly presented. The results are useful for practitioners as the newly designed web-based survey allow a less time-consuming investigation of patient’s perspective.

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: Yes, but I do not feel adequately qualified to assess the statistics.

Declaration of competing interests:

I declare that I have no competing interests.