Author’s response to reviews

Title: What does it mean to engage consumers and communities in health care? A scoping meta-review

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Author’s response to reviews: see over
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Dear Armee Valencia,

Thank you for your email. Here I am clarifying the differences between the manuscript 1051754800923327, ‘What does it mean to engage consumers and communities in health care? A scoping meta-review’, and the manuscript 1432966300907624, ‘Strategies in and barriers to consumer and community engagement in health care: results of a scoping meta-review’. In this letter, I will refer to the first manuscript as ‘the concept paper’, and the later as ‘the strategy paper’.

It is notable that these papers employed a similar review protocol and methodology, and shared initial stages of the review. However, they are independent works and their differences are summarised in the following table.

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<th>The concept paper</th>
<th>The strategy paper</th>
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<tr>
<td><strong>background</strong></td>
<td>Provides an introduction to the complexity that exists in the overlapping terminologies employed in the field and the challenges that result from this complexity.</td>
<td>Is focused on the importance of CCE and introduces various models suggested for implementation of CCE.</td>
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<tr>
<td><strong>Aim</strong></td>
<td>Aims to map CCE related activities and phrases.</td>
<td>Aims to assess CCE approaches, methods and tools; and to analyse contextual factors such as facilitators and barriers.</td>
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<td><strong>Method</strong></td>
<td>Evaluation of 59 systematic reviews that illustrate the relationship between concepts and phrases.</td>
<td>Evaluation of 90 systematic reviews that had information on strategies in, and barriers to, CCE.</td>
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<td><strong>Data analysis</strong></td>
<td>In addition to a thematic analysis and synthesis of the identified information, which was done in both papers, data analysis in the concept paper included creating a table of activities undertaken within CCE. The table incorporated relevant phrases used to describe activities and related pertinent information for each activity. Result of this analysis is presented by the table 1 and the figure 2.</td>
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<td><strong>Results</strong></td>
<td>Evaluation of the included papers identified nine different types of activities and two related concepts that are</td>
<td>Evaluation of the included papers identified items related to the implementation of CCE, such as: evidence for CCE strategies; areas</td>
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introduced in the paper.

Discussion and conclusion

Identification and discussion of various CCE activities and concepts, in this paper, have practical implications, help better understand the field and improve the focus of future work.

An eight stage model is suggested, based on the information gathered in this review, which will assist implementation of CCE in health care.

Thank you for your consideration. We look forward to hearing from you.

Yours sincerely,

Pooria Sarrami Foroushani