Reviewer's report

Title: How nurses and nurses work environment affect patients' experiences with quality of care: a qualitative study.

Version: 2 Date: 16 December 2013

Reviewer: Walter Sermeus

Reviewer's report:

The authors have taken the feedback of the reviewers well into account and all major issues have been included in the new manuscript. The study is well designed and carried out.

My greatest comment is on the relevancy of the study. This type of qualitative studies is useful when the research is not well known or understood. This is however not the case. The body of knowledge in this domain has grown from the eighties leading to a wide range of research going from validated scales, descriptive and correlational studies. This study is repeating the qualitative studies that were done in the eighties to find still the same results. The limited added value of the study is in improving the interpretation of quantitative research for which the quotes are helpful. But my major concern is that the study has limited added value to the existing body of knowledge.

Level of interest: An article of limited interest

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

No competing interests