Reviewer's report

Title: How nurses and nurses work environment affect patients' experiences with quality of care: a qualitative study.

Version: 2 Date: 7 December 2013

Reviewer: Rene Schwendimann

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Manuscript 1305988368908771-R1: How nurses and nurses work environment affect patients experience with quality of care: a qualitative study

The authors revised their manuscript addressing the reviewer’s comments carefully. After reviewing the manuscript I am pleased with the responses to my comments. The paper contributes to the understanding of a vital area of nursing care - on how nurses deem their impact on patient experiences with care. Although the manuscript is written in quiet good English (I am quoting this as a non-native English speaker) a review by a professional English editor would be beneficial for the elegance of this nice study. Few remarks the authors should consider includes:

Minor essential revisions

1) Methods section, Research design:
Just report the design, i.e. “A phenomenological approach was applied to explore (…)” and delete the first sentence since you’ve mentioned this already above.

2) Sample size, composition and data collection, last para, last sentence:
It might read: “All conversations were audiotaped and transcribed (…)”.

3) Results, Collaborative working relationships, first para, second sentence:
Delete “an”. In addition, I wonder if you better use the term “professions” than “disciplines” to highlight collaborative practice. In medicine, disciplines do not necessarily distinct its professionals such as physicians which can represent various disciplines such as internal medicine, surgery, psychiatry among others.

4) Limitations of the study:
Given your qualitative study design, generalization of findings is not intended. It’s rather an in-depth understanding of the phenomenon of interest. This sentence should be deleted. I suggest starting the paragraph with the second to the last sentence and then briefly stating your two limitations.

Level of interest: An article of importance in its field

Quality of written English: Needs some language corrections before being
published

**Statistical review:** No, the manuscript does not need to be seen by a statistician.