Reviewer's report

**Title:** Local Interaction Strategies and Capacity for Better Care in Nursing Homes: A Multiple Case Study

**Version:** 2  **Date:** 10 March 2014

**Reviewer:** Carole A. Estabrooks

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TITLE: Local Interaction Strategies and Capacity for Better Care in Nursing Homes: A Multiple Case Study

This is a well written article on a topic of importance in applied health services research in nursing homes. The area of interactive patterns and importance of relationship focused care practices are increasingly reported as importance to quality of are and worklife. This article offers new insights into how these patterns manifest and give readers insight into designing strategies for improvement in these areas. The case study methods are sophisticated and are clearly outlined, tables and figures are useful, additional material on methods is available, results are clearly described and sufficient detail is present in the verifying narrative data extractions that one has confidence in the findings. Care has been taken to produce robust findings.

**Major Compulsory Revisions**

None

**Minor Essential Revisions**

Occasional minor typos in text and tables

**Discretionary Revisions**

While it is not necessary, I think this would be a stronger and more understood paper if a paragraph could be inserted in the introduction that described CAS’s more thoroughly. I realize this has been done before and by these authors, however I think it would be helpful to readers and might assist with more sophisticated comprehension of the discussion.

**Level of interest:** An article of importance in its field

**Quality of written English:** Acceptable

**Statistical review:** No, the manuscript does not need to be seen by a statistician.

**Declaration of competing interests:**
I declare that I have no competing interests