Author's response to reviews

Title: Impact of a program to prevent incivility towards and assault of healthcare staff in an ophtalmological emergency unit. Study protocol for the PREVURGO On/Off trial.

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Version: 2
Date: 12 May 2014

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Response to the editorial comments:

Point 1. We have provide translated copies of our funding and ethics proofs.

Ethics proof:
“You submitted for opinion to the Ethics Committee, protocol entitled “Impact of a program to prevent incivility towards and assault of healthcare staff in an ophtalmological emergency unit.”

The Ethics Committee has considered the project at its meeting on 6 December 2011. Since you have made to the original document requested by the changes, members of the Ethics Committee give a favorable opinion on the project.”

Funding:
“The French Ministry of Health has notified the results of Research Program in Hospital Quality in 2011. I am pleased to inform you that your project entitled: "Impact of a program to prevent incivility towards and assault of healthcare staff in an ophtalmological emergency unit. " received a total funding of € 183,000. While your research is non-interventional, with the aim of publications I recommend that this project be submitted to an ethics committee for research and on a register.”

Point 2. The study was peer reviewed prior to funding being granted by the French Ministry of Health.

Point 3. Nassira Amamra is currently absent from the department and does not have access to an email address. Therefore, I withdraw its name from the co-authors of the article. I mention this name in the study group.

Point 4. The abstract does not exceed 350 words and is be structured into
separate sections headed Background, Methods/Design, Discussion as it is required for “Study protocol” manuscript. Abbreviations have been removed.

Point 5. Authors' contributions have been specified.
The study was conceptualised and designed by ST, PLC, MALP and AD. PLC and CB are the Co-Chief Investigators, provided leadership for the project. ST, PLC, JBF and AD contributed to the development of the intervention. MALP and AD planned the statistical analysis. ST drafted the manuscript. All authors reviewed the draft version, made suggestions and approved the final version.

We remain available to provide you any additional information you may require and thank you for your consideration.

Sandrine Touzet, MD; MSc