Author's response to reviews

Title: Goals of telenursing - the managers' perspectives A qualitative study on the Swedish Healthcare Direct

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Author's response to reviews: see over
Dear Editor Pafitis,

We hereby resubmit our manuscript “Goals of telenursing - the managers’ perspectives A qualitative study on the Swedish Healthcare Direct” for possible publication in BMC Health Services Research.

The article is original research of qualitative character, and adhere to the RATS guidelines. In our view, the article sheds new light on Telephone Nursing from a manager perspective. Telenursing is an expanding service in many Western countries, with great impact on Public Health. It is hence an important area for Health Services Research. The article explores how managers at Swedish healthcare Direct (SHD) regard national objectives of health promotion and equitable healthcare to possibly be combined with a presumed efficient telephone healthcare service. It thus deals with how the SHD managers view the goals of the telenursing work, and whether health promotion and equitable healthcare are included.

The manuscript has been revised according to your requests, regarding 1) abstract, 2) adherence to RATS guidelines (explicit research question written after the aim, quotation motivation) and 3) providing a reference regarding 'the present study followed the ethical regulations and guidelines according to the Swedish law’.

The article has not been submitted to, and is not under consideration for publication in any other journal. We look forward to hear from you in due course.

Uppsala Sweden, April 8th, 2013

Yours sincerely,

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