Author’s response to reviews

Title: Into the Abyss: Diabetes process of care indicators and outcomes of defaulters from a Canadian tertiary Care Multidisciplinary Diabetes Clinic.

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Author’s response to reviews: see over
Dear Dr. Pafitis,

Please find attached a manuscript entitled “Into the Abyss: Diabetes process of care indicators and outcomes of defaulters from a Canadian Tertiary Care Multidisciplinary Diabetes Clinic” for consideration for publication in BMC Health Services Research.

We have addressed the following concerns:

1) Please state in your manuscript whether you received permission an by who to access the patients’ charts

Approval for the chart review was obtained by the Ottawa Hospital Research Ethics Board. A statement reflecting this has been added to the end of the Methods section.

2) Formatting of the article

The article has been reformatted to conform to the journal style as requested.

Sincerely,

[Signature]

Dr. Natalie Pafitis
Executive Editor

BMC Health Services Research

March 21, 2013

[Address]

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