Reviewer’s report


Version: 1 Date: 11 October 2012

Reviewer: Randy Wexler

Reviewer’s report:

Major Compulsory Revisions: None
Minor Essential Revisions: None
Discretionary Revisions:
Page 4. I would simply state that primary care is often the source of first contact as some physicians find the term “gatekeeper” to be pejorative.
Page 6. Please describe how the patients taking part in the healthcare project were so selected. Were they recruited? If so how? Were they assigned? If so how?
Page 7. Although general information on the postal questionnaire is included, more detail on the contents would be helpful perhaps in table or chart form.
Page 7. Why was the last clinical appointment chosen as the reference point as opposed to care over the previous 6 months or some other broadened time frame? A single visit, especially the last one can impact patient response.

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: Yes, but I do not feel adequately qualified to assess the statistics.

Declaration of competing interests:

I declare that I have no competing interests