Reviewer’s report

Title: Service quality, trust, and patient satisfaction in interpersonal-based medical service encounters

Version: 7 Date: 31 July 2012

Reviewer: Minsoo Jung

Reviewer’s report:

The revised article is well documented with relevant references and the methodology is sound and adequate given the goals of the research.

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: Yes, and I have assessed the statistics in my report.

Declaration of competing interests:

I declared no potential conflicts of interest with respect to the review of this article.