Author’s response to reviews

Title: Service Quality, Trust, and Patient Satisfaction in Interpersonal-Based Medical Service Encounters

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Author’s response to reviews: see over
Author's covering letter for submission

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Author's response to Editorial Office: See over. Thank your very much!
Author's response to Editorial Office's comments:

I would like to thank again the review panel for making their time to review my submission, and for the indefatigable guidance; I was greatly benefited. I revised manuscript addresses all of the editor and reviewers’ comments, used red font instead of black to indicate the revised portions of my manuscript.

Please check!

Thank your very much!

Editorial Office's comments to the Author:

1. Ethical Approval- Research involving human subjects (including human material or human data) that is reported in the manuscript must have been performed with the approval of an appropriate ethics committee. Research carried out on humans must be in compliance with the Helsinki Declaration (http://www.wma.net/en/30publications/10policies/b3/index.html). A statement to this effect must appear in the Methods section of the manuscript, including the name of the body which gave approval, with a reference number where appropriate.

>>> Thanks for the Editorial Office's never-tiring guidance and teaching.
>>> We have clarified and revised this on pg 15 (Ethical Approval). Thank your

very much!