Author's response to reviews

Title: A Three Models Comparison of Quality Satisfaction and Loyalty Relationships: An Empirical Study in the Chinese Healthcare system

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Author’s response to reviews:

Dear Editor

Thank you for your interest for the manuscript we submitted recently. The following answers refer to the questions you asked in your feedback of the 7th of January, 2012.

Question 1: Copyediting before review

The paper has been reviewed by a professional English editing services based on the website (www.edanzediting.com/bmc1) you recommended.

Question 2: Ethics statement

The ethical approval of this paper was obtained from the Research and Ethics Committee of the Centre of hospitals management in China Shanghai Fudan Medical University. Permission was also obtained from management at each of the study hospitals. Written consent to participate in the study was obtained from all study participants.

Question 3: Competing interests

The authors declare that they have no competing interests. The relevant details can be found in the page 17 of the paper.

Question 4: Authors' Contribution

The article is based upon my PhD dissertation, written in the research lab of CERAG/CNRS, University Pierre Mendes France (Grenoble University France). Her thesis director professor Alain JOLIBERT designed the study. I conducted the data collection. I and Alain JOLIBERT analyzed the data. I drafted the manuscript. Alain JOLIBERT and I contributed to the interpretation of findings and revision of the manuscript. Alain JOLIBERT supervised the study. All authors read and approved the final manuscript.

Thank you for the consideration of the resubmission to your journal. We wish these corrections will improve the quality of our article.

Sincerely yours;
Alain JOLIBERT
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