Reviewer's report

Title: Stakeholder perceptions of a nurse led walk-in centre.

Version: 1 Date: 26 February 2012

Reviewer: William L Miller

Reviewer's report:

Thank you for the opportunity to review this manuscript, a case report describing stakeholder perceptions of a new nurse-led walk-in centre in Australia. The reported perceptions were derived from template-directed interviews which appear to have been conducted about a year after the opening of the walk-in centre. The impetus for developing the centre was a primary care medical workforce shortage, especially for first point of contact care, a situation shared throughout the international community.

Major Compulsory Revisions

- The authors openly acknowledge my major concern for this manuscript in its current form – sampling limitations. Nearly half of the invited purposeful sample did not agree to participate. Who were they? Why didn’t they agree? The absence of primary care physician input is especially troubling since, as the authors note, these particular stakeholders often raise challenges against nurse-led clinics and worry about nurse practitioner scope of care becoming too broad. The limited sampling frame could easily explain the mostly positive perceptions reported in this manuscript which is also why they aren’t trustworthy. Expanding the sample is the ideal solution, but I suspect this isn’t possible. In lieu of that, it would be most helpful to categorize the stakeholders and identify which categories are making which comments.

Minor Essential Revisions

- The concerns raised above necessitate either toning down the comments about nurse practitioner scope of care or sharing more detail but being clear that the perceptions are those of nurse practitioners and not other members of the primary care medical workforce.

Discretionary Revisions

- Consider identifying the original reference for the Hollander et al framework used in the developing the interview template.

Level of interest: An article of limited interest

Quality of written English: Acceptable
Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

I declare that I have no competing interests.