Reviewer's report

Title: An implementation study of the crisis resolution team model in Norway: Are crisis resolution teams fulfilling their role?

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Reviewer: Stephen Niemiec

Reviewer's report:

Thank you for the opportunity to review this research. I regard the paper as a useful paper in that it demonstrates the difficulty in implementing new ways of working in areas where there is no prior experience in delivering similar services. The NHS went through a torrid time implementing CRHTs as there was little experience within the local workforce. Areas that were successful in the early days of implementation had the benefit of experiences in Australia or those who had worked recently with clinicians and managers when these Teams were implemented. The mantra of "you don`t know what you don`t know" rings more true (perhaps) in relation to these Teams especially in the presence of good evidence that they do make a positive impact for patients, carers and for services when implemented properly. The notion of proper implementation has been called model fidelity and has been written about by other researchers and clinicians.

I think more needs to be made of this point in the text before publication and this is the only suggestion I would make. Minor essential revision. Some comments about what would make implementation more successful would assist Policy makers.

The article is important to policy makers, service funders and those interested in the field.

The statistics seem up to standard but I am not qualified to comment further on this.

I declare that I have no competing interests in relation to this paper.

The method seems appropriate to the question.

The limitations are clearly stated

The question is clear

The document is clearly written

Appropriate acknowledgement is given to those with prior work in the field.

A useful piece of work limited to the field.