Reviewer’s report

Title: Knowledge Management in Health Care: Lessons from the Business Sector

Version: 2 Date: 17 March 2011

Reviewer: Víctor H. Castillo

Reviewer’s report:

Major Compulsory Revisions

1.- In the Results section, page 4, second paragraph, you refer to the claim “… while KM promotes the transfer of tacit knowledge”, which differs from another claim in the first paragraph of the page 5, in the same section (“The predominant focus of many KM strategies is on technology and management of explicit …”). Although both statements are correct, considering the context of writing in each of them, it would be preferable to modify the wording of paragraphs so that it is not contradictory to read.

2.- In the Discussion section, page 13, first paragraph, you write “as described in the introduction of this paper”, then you list a group of ideas; could you explain in what sense are the ideas before listing them? In this explanation you can clarify if, for example, “KM strategies tend to be single initiatives” is an advantage or a disadvantage in the context of your claims. Also, because these are conclusive statements in your review, it is desirable to be clear what you describe.

3.- In the Discussion section, page 15, second paragraph, you write “Thus, the reviewed literature suggest...”. This paragraph seems confusing because it gives the impression that the review was on KM studies in the health sector. It would be important to clarify the writing. Moreover, if it is a conclusion, there is not enough evidence in the description of your literature review that supports this argument.

Minor Essential Revisions

4.- In the Results section, page 4, fourth paragraph, the acronym ICT had already been defined (section Background, page 1, paragraph 2).

5.- In the Results section, page 4, second paragraph, you use the concepts of explicit and tacit knowledge, however, you did not define it beforehand. The article could be read by people without familiarity about the knowledge taxonomy. It is recommended that these concepts are described when first mentioned.

6.- In the Results section, page 10, first paragraph, you duplicated the reference number 6.
7.- In the Results section, page 11, second paragraph, you refer to “the challenges that accompany information technology”. The article could be read by people without knowledge about these challenges, therefore, it might be appropriate to describe what are the challenges that you are referring to.

8.- In the Results section, page 13, first paragraph, the acronym ICT had already been defined (section Background, page 1, paragraph 2).

Discretionary Revisions

9.- Two paragraphs start with the same redaction (In the Methods section, page 3, second paragraph; and in the Results section, page 3, third paragraph).

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

I declare that I have no competing interests