Reviewer’s report

Title: Measuring client experiences in long-term care in The Netherlands: the Consumer Quality Index (CQ-index(R)) Long-term Care

Version: 1 Date: 7 October 2009

Reviewer: Arja Isola

Reviewer’s report:

Your article is important and well-written!

I hope that you think about the title of your article. Perhaps there must be "a pilot study" or "testing CQ-index".

In your article there are many lists (page 4)! perhaps you can write those lists in text.

You repeat in text information which you have also in tables! I think that in text you can put main results and in tables you have results in detail.

Discussion: this part is long, so perhaps you need to put there some sub-headings. Then it is easier for reader to find out important issues!

Level of interest: An article whose findings are important to those with closely related research interests

Quality of written English: Acceptable

Statistical review: Yes, but I do not feel adequately qualified to assess the statistics.

Declaration of competing interests:

I declare that I have no competing interests!