Author's response to reviews

Title: Measuring client experiences in long-term care in The Netherlands: a pilot study with the Consumer Quality Index Long-term Care

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Author's response to reviews: see over
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Dear Editor,

Hereby we submit the latest revision of the manuscript ‘Measuring client experiences in long-term care in The Netherlands – a pilot study with the Consumer Quality Index Long-term Care’.

The manuscript is adjusted according to the latest suggestions and comments of reviewer 2. Below you will find our point-by-point response to her concerns. Furthermore, we added a paragraph on why ethical approval for the study was not required (see Methods, page 10).

Response to referee 2 (Edeltraut Kröger):

1. The numbers presented in the abstract and in the first paragraph of the Discussion are changed accordingly. Please note that the text concerning the number of clients selected (on former page 13 and 14, now page 14-15) referred to Table 2, not Table 1. Table 1 supports the text in the Methods section about the Pilot study (p. 8-10).
2. The sentence on the fourth line of page 8 was split in two sentences.
3. The terms “organizations” (used for research organizations) and “institutions” (referring to care institutions) are now used more consequently throughout the manuscript.
4. The sentence (3rd line of the second paragraph) on page 12 was changed accordingly.
5. “was” is changed into “were” (see page 14).
6. “Bottlenecks” is replaced by “Difficulties” (see page 18).

We are pleased with the comments of referee 4 who indicated that our response to Dr Forrest’s comments was quite satisfactory and who didn’t raise new concerns.

All changes made in the manuscript are highlighted with ‘tracked changes’. The format of the manuscript is in line with the style of your journal. Two additional files were added.

We hope that this revised version will be accepted for publication in your journal.

Sincerely yours,
on behalf of all authors,

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