Reviewer's report

Title: Four minutes for a patient, twenty seconds for a relative - an observational study at a university hospital

Version: 3 Date: 5 March 2010

Reviewer: Sara Willems

Reviewer's report:

The authors took the effort to answer the questions of the reviewers profoundly. The text improved importantly and I became much more "readible" than before. Minor questions were answered in the letter and don't need to be included in the paper itself.

Level of interest: An article whose findings are important to those with closely related research interests

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

I declare that I have no competing interests