Reviewer's report

Title: Public views on a wait time management initiative: a matter of communication

Version: 2 Date: 12 July 2010

Reviewer: Nils Schneider

Reviewer's report:

Overall the manuscript is much improved. I have two further comments:

- Major Compulsory Revisions
  1. I am not able to comment on the revised conclusion section of the abstract, as the manuscript version which I have access to, does not provide an abstract. Maybe this is a technical problem? I would be happy to have a look at the abstract.
  2. The presentation of quotations is not appropriate and does not meet the standards of data reporting in qualitative research. To enhance rigor and transparency, and to avoid identifying specific individuals, pseudonyms or identification codes could be used. There are numerous examples for this also in BMC Health Services Research.

- Minor Essential Revisions
  none

- Discretionary Revisions
  none

Level of interest: An article of importance in its field

Quality of written English: Acceptable

Statistical review: No, the manuscript does not need to be seen by a statistician.

Declaration of competing interests:

I declare that I have no competing interests.