Author's response to reviews

**Title:** The experiential health information processing model: supporting collaborative web-based patient education

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**Author's response to reviews:** see over
Dear Editor,

Please find enclosed an itemization of the corrections you requested. Thank you for your assistance with these issues.

Major revisions (we require the author to make these changes)

- Author list - The list of authors in the manuscript should be written exactly as they are in the submission system. The authors (forename, initial (if any), surname) should be written identically and in the order in which they are listed in the submission system.

I believe the issue is regarding initials both with my name and co-author Nadine Wathen’s name. I have fixed this accordingly.

- Table vertical elements - Please note that we are unable to display vertical rules within the tables nor are we able to write text vertically within the cells - please re-layout your table without these vertical elements. We are unable to correctly display merged cells where the merged cell crosses rows.

All formatting has been removed from the table, including vertical and horizontal lines. There is no vertical text, nor any merged cells.

- References 44 and 47 not cited in correct order in text.

This has been fixed.

Minor revisions (we can make these changes for you, although it will speed up publication of your manuscript if you do them while making the major changes above).

- Orientation - please ensure the manuscript pages are orientated as A4 portrait.
The copy I received to edit (the version linked in the email) was already formatted to A4 portrait.

- Table and figure placement text - Please remove this.

This has been removed.

Sincerely,

Laura O’Grady